

VIEWQUESTS X CIRCLES.LIFE

General Terms and Conditions

DViewQwest x Circles.Life ("Partnership") is a collaboration between Circles.Life (Liberty Wireless Pte. Ltd., hereinafter referred to as "Circles.Life") and by ViewQwest (ViewQwest Pte. Ltd., hereinafter referred to as "ViewQwest").

The Partnership allows users to purchase the ViewQwest broadband voucher ("Voucher") directly through the Circles.Life mobile application ("Mobile App").

These Terms govern the relationship between Circles.Life and you (the Circles.Life user) when you participate in the Partnership.

By participating in this Partnership, you hereby warrant and represent that you have read, understood and agreed to be legally bound by these Terms, including our <u>Data Protection Policy</u>.

By purchasing the Voucher, you also provide express consent to the collection, use and disclosure of your personal data and other matters as may be required by Circles.Life under the Personal Data Protection Act 2012 and for the Purposes of this ViewQwest promotion. If you wish to withdraw your consent at any time, please email digital-partnerships@circles.asia.

Offer and Redemption

The Collaboration is available exclusively to Circles.Life users.

Under this Campaign, Circles.Life users will be able to purchase the Subscription directly through the Shop section of the Mobile App. Upon successful payment, users will be provided with their unique Subscription codes via email. Users must follow the instructions provided in the email to redeem their Subscription.

Circles.Life users will need to produce the appropriate membership e-card when using the healthcare services provided on the Doctor Anywhere mobile application or at the panel clinics located islandwide.

Circles.Life reserve the right to accept, reject, and/or amend any orders made by you for the Subscription. We further reserve the right to, in our sole discretion, cancel your purchase if you are in violation of these terms and conditions.



Purchase and Redemption

The Partnership is available exclusively to Circles.Life users.

Under this Campaign, Circles.Life users will be able to purchase the Voucher directly through the Shop section of the Mobile App. Upon successful payment, users will be provided with their unique voucher codes via email. Users must follow the instructions provided in the email to redeem their voucher with ViewQwest.

Circles.Life reserves the right to accept, reject, and/or amend any orders made by you for the Voucher. We further reserve the right to, in our sole discretion, cancel your purchase if you are in violation of these terms and conditions.

Limitations

Due to the integrity of each unique code, all Vouchers purchased are non-refundable.

Codes are one-time-use only. Codes cannot be redeemed by multiple members.

- Codes should be activated immediately upon purchase. Each code will expire within 2 months of the purchase date if not activated.
- ViewQwest, and not Circles.Life, is the offeror of the Voucher. Circles.Life merely facilitates payment between ViewQuest and the Circles.Life subscriber for the voucher made through the Mobile App.

All products and services advertised under the Voucher are to be fulfilled and delivered by ViewQuest. Circles.Life shall not be liable for any claims arising from the products and services of the Voucher.

For subscription and product-related issues or other complaints, please contact ViewQwest directly for assistance at cs@viewqwest.com, or call the hotline at (+65)31020000.

For order and payment issues, and credit card disputes, you may contact Circles.Life for assistance via the Live Chat on the Circles.Life app or through the Web Chat Service.

You acknowledge and agree that prices, descriptions and information of the Voucher found on the Mobile App are part of the Services rendered by ViewQwest. Circles.Life is not responsible for, and makes no representations or warranties regarding the accuracy of such descriptions or information.

You shall adhere to ViewQwest's terms governing the use of the Voucher and use of ViewQwest. Circles. Life will not be responsible for any consequences as a result of your failure to adhere to their terms.



Purchase and Redemption

For the purposes of the termination of your broadband subscription, please contact ViewQwest directly at cs@viewqwest.com, or call the hotline at (+65)31020000

Disclaimer

Circles.Life reserves the sole and absolute right to withdraw, amend and/or alter the terms and conditions of the Campaign at any time without giving prior notice to users.

Circles.Life's decisions in any matter in relation to the Partnership shall be final and conclusive. Any request for appeal and review shall be determined by Circles.Life in its sole and absolute discretion.

Circles.Life shall not be liable for any claims by the users or be accountable for third-party claims or losses of any nature, including but not limited to, loss of profits, punitive, indirect, special, incidental, or consequential damages or for other damages and any related claims of any nature, including direct, indirect, third party, consequential or other damages resulting from or related to the Partnership.

Circles.Life shall not be responsible or liable for any claims of loss or damage to property or any personal injury or loss of life resulting from or related to the Partnership.