

# SISTIC X CIRCLES.LIFE

## Circles.Life Application Terms & Conditions (SISTIC bookings)

### 1. Relationship between SISTIC and us

1.1 We operate the Circles.Life mobile application ("Application"). SISTIC provides ticketing services and is a provider for various events in Singapore ("Services"). We have partnered with SISTIC to allow users of the Application to make SISTIC bookings directly through the Application.

1.2 SISTIC, and not us, is the offeror of the Services. We merely facilitate payment between SISTIC and you for SISTIC bookings made through the Application. For refund related issues or other complaints, please contact SISTIC directly for assistance.

1.3 For payment, cancellation, refund, show relocation, show postponement issues and credit card disputes, you may contact our customer service and we will assist you accordingly.

### 2. Bookings and Confirmation of Bookings

2.1 Your SISTIC booking is only completed after you have made payment and received a confirmation email from us, which subject to the policies of SISTIC, may include an e-ticket or printable version of your ticket ("Ticket").

2.2 We reserve the right to accept, reject, and/or amend any orders made by you for SISTIC bookings. We further reserve the right to, in our sole discretion, cancel your bookings if you are in violation of these terms and conditions.

### 3. Terms and conditions governing the Tickets

#### Usage

3.1 You shall adhere to [SISTIC's terms](#) governing the use of your Tickets ("SISTIC T&C"). We will not be responsible for any consequences as a result of your failure to adhere to the SISTIC T&Cs

#### Cancellation and refund of Tickets, Postponement or Cancellation of events

3.2 Terms relating to the cancellation and refund of Tickets, postponement or cancellation of events are governed by the SISTIC T&Cs.

3.3 We will direct all requests for refunds to SISTIC. We may process refunds, but only on behalf of SISTIC and as may be authorised by SISTIC. In the event that SISTIC does not authorise such refunds, we will not be held liable and be under no obligation to process any refunds at all.

#### **4. Additional Charges**

4.1 We may require you to pay additional fees or charges in connection with your SISTIC booking through the Application. Such fees will be made known to you prior to payment.

4.2 We reserve the right to change such additional fees or charges from time to time.

#### **5. Accuracy of Information**

5.1 You acknowledge and agree that prices, descriptions and information of SISTIC bookings found on the Application are part of the Services rendered by SISTIC. We are not responsible for, and make no representations or warranties regarding the accuracy of such descriptions or information.

#### **6. Personal Data**

6.1 By using the Application, you agree to be bound by our Privacy Policy. You further acknowledge and agree that your personal data may be disclosed to SISTIC for the purpose of completing your SISTIC bookings.

#### **7. Governing Law**

These Terms and any matters related to the same shall be governed by and construed in accordance with the laws of the Republic of Singapore without giving effect to any choice of law principles thereof which would result in the application of the laws of any other jurisdiction